

This file provided by

INFINITY

d a t a c o r p

Switch to Infinity Data Corp for your processing needs! Infinity offers great rates, excellent customer support and a wide range of payment processing solutions.

<http://www.infinitydata.com/>

Call Today!
866 746 8931

8. RETURNING THE PIN PAD DEVICE

If you need to return your PIN Pad device for service or replacement, contact your service provider or sales representative for instructions.

Note: Do not try to service, repair or adjust the PIN Pad device in any other way; doing so will void your warranty.

Caution: Risk of explosion if the battery is replaced by an incorrect type. Please dispose of used battery according to the instructions.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

First Data Corporation
c/o Tasq Technology
800-835-3362 Ext. 0
<http://www.firstdata.com/>

Printed in the United States of America.

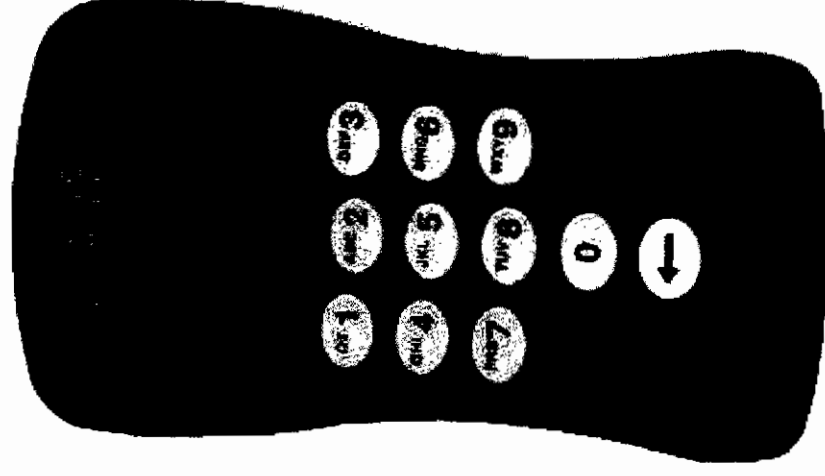
© Copyright 2006 First Data Corporation. All rights reserved.

No part of this publication may be distributed, stored in a retrieval system, translated into any human or computer language, transmitted, in any form or by any means, without the prior written consent of First Data Corporation. First Data Corporation reserves the right to make changes to this document and the products it describes without notice. First Data Corporation shall not be liable for technical errors or omissions made herein, nor for incidental or consequential damages resulting from the performance or use of this product.

FDC is a service mark (SM) of First Data Corporation and FD-10 is a registered trademark of First Data Corporation

© 2006 First Data Corporation.

FD-10 PIN PAD (FD-100 SERIAL PORT CONNECTION) INSTALLATION GUIDE



1. CONNECTING THE FD-10 PIN PAD TO A TERMINAL

The FD-10 device rear panel has a modular, 4-wire interface port for power and communication connection to the terminal.

Note: Unplug the terminal whenever you connect or disconnect the PIN Pad. Be sure the terminal is not processing data when powering down.

Connect the PIN Pad to the terminal in the following manner:

Insert the modular plug on the PIN Pad cable to the modular jack on the rear of the FD-10 unit as shown in Figure 1. A "Click" would be heard when the cable is fully plugged.

Plug the other end of the cable to the PIN Pad port on the rear of the terminal as shown in Figure 2.

2. FD-10 PIN PAD DEVICE SETUP

The unit automatically starts up when connected to the terminal. Upon startup, the PIN Pad device displays the ready message.

3. THE READY MESSAGE

The FD-10 device displays the message **READY FOR SALE**. This ready message indicates the device is ready for use.

4. TEST TRANSACTION

A test transaction should be performed upon installation to ensure trouble-free operation of the PIN Pad. Using a live ATM card, execute a transaction for 1 cent utilizing ATM/debit sale as outlined in your terminal manual.

Note: This is a live transaction and the checking or savings account will be debited for 1 cent. Also, remember to assure the security of the cardholder's PIN.

5. USING THE PIN PAD

To complete a transaction, the PIN Pad device displays the following prompt, **TYPE IN YOUR PIN, PRESS ENTER KEY**. Key in your PIN and press [ENTER]. The device returns to the ready message after it successfully receives the PIN entry.

Note: If the PIN is entered incorrectly, press [CLEAR] and reenter it.

6. CLEANING

Periodically clean the PIN Pad device with a clean cloth dampened with water and a mild soap or cleaner. Do not use harsh chemicals.

7. MAINTENANCE

Stringent quality-control standards are followed in manufacturing all PIN Pad devices. Each unit receives numerous tests before leaving the factory to ensure quality and reliability. However, should you encounter a problem in operation, refer to the *Troubleshooting* section of the FD-10 online manual for possible causes and solutions.



Figure 1



Figure 2

